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**For Immediate Release**

## **City of Golden Wins Citizen Transparency Award**

DUBUQUE, Iowa —The City of Golden, CO has been named the winner of Cartegraph's 2011 Citizen Transparency Award, a national award recognizing government organizations that leverage technology to improve customer service, engage citizens, and increase transparency.

The award was presented at CONNECT 2011, an interactive learning and networking event for users of Cartegraph software held October 3-6 in Dubuque, Iowa.

Golden won the award for its implementation of YourGOV, a pair of citizen request applications that allow citizens to easily report non-emergency issues and service requests and submit them via web, Apple iPhones and Android enabled smartphones.

Quint Pertzsch, GIS Coordinator, accepted the award on behalf of the City of Golden.

Also recognized at the event was the City of Arlington, Texas, winner of the Management Accountability Award, and the City of Denton, Texas, winner of the Workforce Efficiency Award.

### **About Cartegraph**

Cartegraph delivers flexible, integrated technology to governments that seek efficiency, accountability and transparency. From work, asset and infrastructure management, to citizen request and community development, Cartegraph offers solutions that help increase productivity, sustain investments and lower operating costs. Over 1,000 organizations throughout North America choose Cartegraph for simple, innovative technology solutions. [www.cartegraph.com](http://www.cartegraph.com)

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