



Technical Support Specialist

Services Division

Job Summary

The Technical Support Specialist provides CarteGraph software application support to end users via telephone, Email or Internet and also delivers training sessions to clients via the Internet.

Requirements

4-yr. degree in an applicable field OR 2-yr. degree with at least two years of relevant experience with software, training or support required. Enthusiastic customer advocate with a sense of urgency and energy needed. Strong telephone, interpersonal communication, and effective problem-solving skills required. Knowledge of Microsoft Windows, databases and GIS programs preferred.

CARTEGRAPH EMPLOYEE BENEFITS

Competitive wage, group medical insurance with low deductible, free long-term disability insurance, free life insurance, Flexible Spending plan, paid time off (PTO) first year and beyond, 401(k) plan w/employer match, AFLAC voluntary benefits, free parking, team-oriented work environment, career opportunities, and promotion from within.

If you are interested in a career at CarteGraph please submit your resume to careers@cartegraph.com.